

Telecare falls monitoring pack



www.welbeing.org.uk

Wealden and
Eastbourne Lifeline

This falls pack offers:

- Rapid assistance to those who are prone to falling
- Allows independence, reassurance and choice for both customer and carer
- Reduced risk of accidents and safety related incidents in and around the home, by the addition of automated lighting
- Automatically raises alarms where the user is unable to do so manually
- Reduced customer and carer stress and improved the quality of life for both customer and carer as well as increased confidence of people prone to falling
- Support for continued independent living at home

Through the careful assessment and on-going monitoring of an individuals needs WEL is able to tailor a package, which closely matches the individuals' situation.

Our approach is to provide integrated, tailor-made packages consisting of a range of equipment options, together with monitoring, response and support. Each system seamlessly interfaces and operates between the different elements of the package. Our aim is to provide the service that achieves the best results for our customers in terms of promoting their

security, safety, dignity, independence and general well being together with the freedom to make lifestyle choices. Our experience and knowledge enables us to ensure that we interface effectively with the other services people receive e.g. home care, primary health, sheltered housing, crime prevention and wider networks of community support.

there for
you, anytime



Using WEL's own monitoring & response centre we provide:

- Bespoke group of sensors/alarms
- 24 hour contact centre monitoring and response, every day of the year
- 24-hour responsive maintenance, every day of the year
- Programmed testing and maintenance
- 24-hour telephone support every day of the year
- Setting up and maintaining customer record on PNC4
- De-commissioning

Equipment included

Lifeline 400 – at the centre of WEL's technical system, the Lifeline 400 transmits information from the various sensors, down the customers phone line to our monitoring and response centre. The Lifeline 400 has been developed so that it is easily updated and can be added to or reduced as a customers circumstances change, combining high levels of reliability and simplicity together with the ability to adapt to the ever-expanding role of a response centre. It also offers the ability to include an intruder alarm, providing protection for both people and their property. For an additional fee, extra functionality can be added by the use of the Lifeline 4000+.

Amie or Gem pendant to suit – worn round the neck, on the wrist or attached to an item of clothing, personal triggers enable a call for help to be raised anywhere in the home or garden.

OR

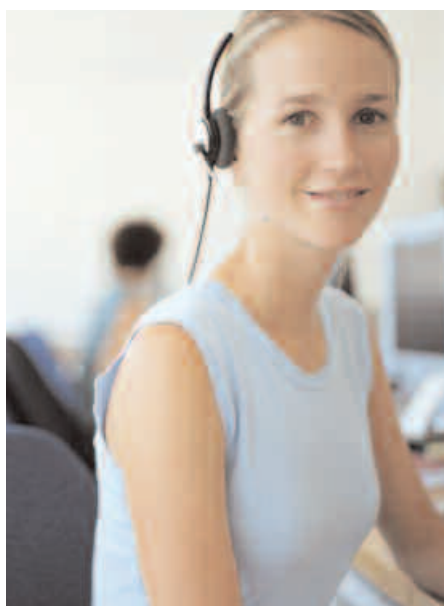
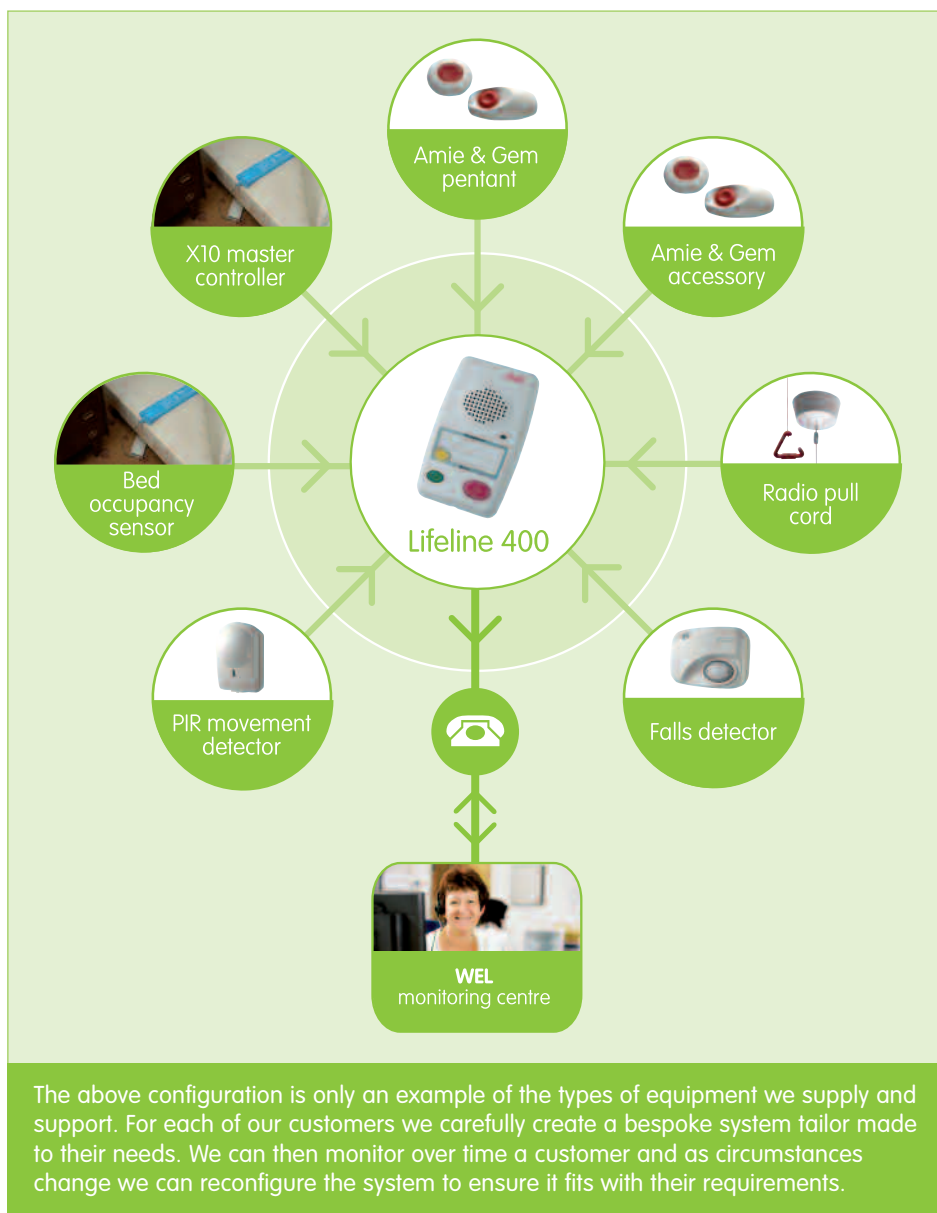
Amie+ and Gem accessory – similar to Amie and Gem but with larger button for people with limited dexterity.

Radio pull cord – to raise alerts in areas where personal triggers are unlikely to be worn e.g. positioned next to the bed, wired version also available.

Falls detector – waist worn pouch. Detects fall and then monitors movement. If no movement is sensed then it send automatic alarm to the WEL monitoring centre.

Telecom PIR 869MHz – detects movement or periods of inactivity and raises an alarm call.

Telecom bed occupancy sensor – for falls in the night monitors bed occupancy and generates an



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alarm for a number of different circumstances. The sensor can also be linked to bedside lights. A chair occupancy sensor is also available.

X10 master controller – in connection with the bed occupancy sensor can be set to automatically switch on lights when a customer gets out of bed.

For a demonstration or for more information on Telecare products supplied by WEL telephone **(01323) 644422** or visit our web site at **www.welbeing.org.uk**